

## Post Client Incident Plan (PCIP) Masterclass

**This course is for Cerebral Palsy Alliance employees**

**Who is this course for?**

This is mandatory training for Disability Support Managers.

For more detail see your Learning Journey.

If this course is relevant to your role, but not mandatory, please discuss with and get approval from your manager.

**What content does the course cover?**

This training session includes:

- Completing a Post Client Incident Plan (PCIP)
- Incident Management process through Salesforce for Reportable incidents / Cat 2 incident - poor quality of care.

**Does the course have prerequisites or specific requirements?**

The following must be completed before attending:

- Documentation and pre-requisite training
- Salesforce client management system: getting started - online

**What other details do I need to know?**

**Attendance type:** Virtual

**Duration:** 1 hr

**Times:** Please select a course date below or if there are no dates, please click Enquire

**Refreshments:** Please bring your own lunch (as required)

**If you need to cancel:** Cancellation guidelines

**Where can I get more information?**

**Contact:** The Training Alliance team

**Email:** [training@cerebralpalsy.org.au](mailto:training@cerebralpalsy.org.au)

**Phone:** +61 2 9975 8715

Please enquire regarding available dates.